



TERMS & CONDITIONS

OPERATING HOURS

• **HURLSTONE PARK**
24 Canterton Street,
Hurlstone Park, 2193
(includes Online Lessons)

Monday 10.30am – 7.30pm
Tuesday 10.00am – 7.00pm
Wednesday 9.30am - 11.00am
Friday 2.00pm – 5.00pm
Saturday / Sunday CLOSED

• **CITY STUDIO**
City of Sydney Creative Spaces 119
Bathurst Street, Sydney 2000

Wednesday 1.00pm – 6.00pm
Thursday 1.30pm – 6.30pm



✉ kccmbf@optusnet.com.au

✉ kathleenconnell7@gmail.com

☎ 0402 409 106

PACKAGES AND SINGLE LESSONS:

- Ten-week Opus blocks or five-week Album blocks may start at any time during the year.
- Single lessons are booked and paid for in advance.
- Lessons are not held on State or National Public Holidays.
- To receive all your lessons, singers are encouraged to check the regular Friday Availability Email to find suitable make up times.
- NO REFUNDS are given for missed lessons or late cancellation.

TERMS OF ENROLMENT:

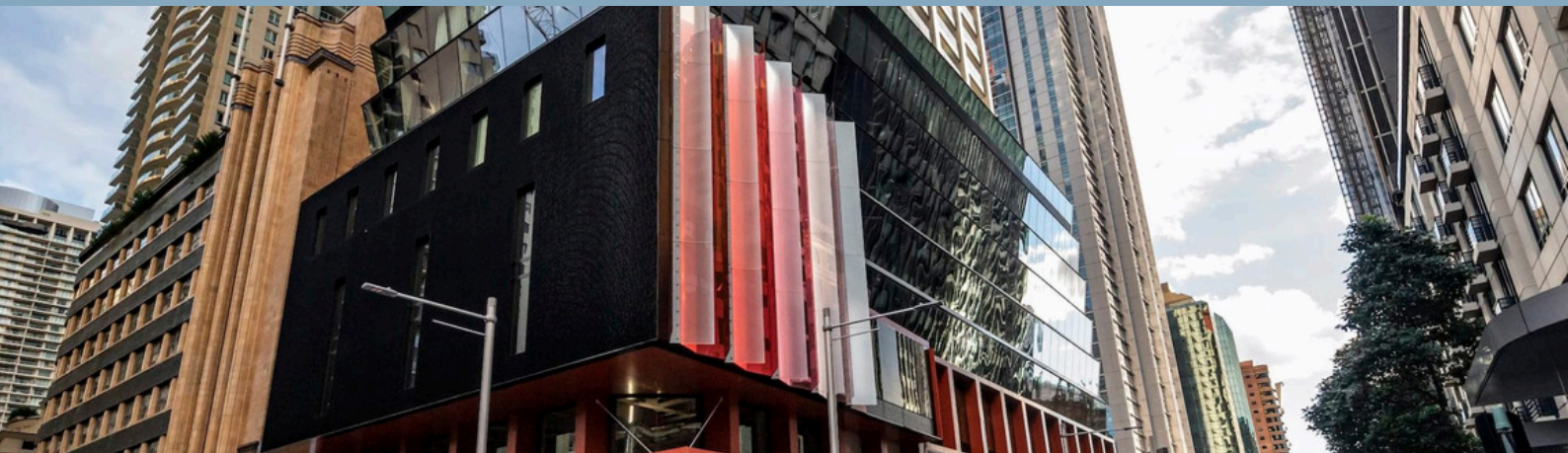
- Fees are to be paid in full before the start of each block of lessons.
- We understand when life changes may mean you need to take a break from lessons.
- **Please inform the studio with three weeks' notice if you intend to discontinue.**

MISSED LESSONS, RESCHEDULING, AND RENEWING LESSON PACKAGES:

- Please let us know as soon as possible if you are unwell.
- We understand urgent business or a family matter may prevent you from attending. Please give the studio ample notification so we can offer the time to another singer.
- Our regular email "Friday Available Lessons" will give you options to make up any missed lessons.
- Singing training needs new stimulus, personal tailoring, and ongoing focus, so please discuss your goals with Kathleen before your next block of lessons.
- We understand when life changes may mean you need to take a break from lessons. Please inform the studio with **three weeks' notice** if you intend to discontinue.

ONLINE LESSONS:

- Online lessons are available via Zoom, and we will email you a link and single-use password for each session.
- At times, internet connection can be erratic. We will do our best to ensure you receive the full lesson.
- Online lessons are reserved for those living outside Sydney or with special needs.



PLEASE NOTE: Your attention to these details is appreciated.

- Creative Spaces at 119 Bathurst Street is a state-of-the-art facility for music and recording offered through the City of Sydney. Our studio is honored to be part of this exciting initiative.
- Studio bookings and fees at this site are organized in advance.
- Understandably things crop up or illness strikes in our lives. Please give the studio **5 days' notice** if you cannot attend a booked session and we can offer the time to another member of our community.
- Please let us know as soon as possible if you are unwell.

IN-STUDIO LESSONS – WHAT TO BRING:

- You are welcome and encouraged to record your lesson to assist with your progress. You may prefer to write notes during lessons.
- Please make sure you bring lyric sheets, music, or other print material and/ or backing tracks to ensure musicianship and vocal training is improved.
- A water bottle is essential.

ACCOMPANISTS & MUSIC PRODUCTION

The studio offers an extensive network of accompanists, sound recordists, audio engineers, and music production collaborators and we can assist you in finding the right fit for you. Fees and provision of time for collaborators is your responsibility.

CONCERTS

Studio concerts and events are held throughout the year. Information will be delivered regarding these via studio communications. Please see our [privacy_policy](#) regarding recording, photography, and video.

COPYRIGHT

The following content remains the property of Kathleen Connell Studio and is not to be shared or used publicly:

- Recordings used for online lessons and practice usage.
- Recordings by accompanists
- YouTube videos
- Concert photographs, videos, and audio files

NOTE: Please see our [privacy_policy](#), regarding communications and all types of photography. All data kept at Kathleen Connell Singing Studio is securely held via the cloud or through 2FA systems.



PHYSICAL CONTACT

Please be aware that to refine technique, singing training may require some physical contact. Permission is always requested to physically contact a singer.

Kathleen Connell is certified by NSW Government 'Working with Children' legislation.